

Effective Communication During Respiratory Clinical Rotations SD Post-Test

1) Ineffective communication is best defined as:

- a) Clear message delivery
- b) A failure in the communication process
- c) Speaking loudly
- d) Using medical terms

2) Verbal communication refers to:

- a) Body language
- b) Written notes
- c) Spoken language
- d) Visual aids

3) Non-verbal communication includes:

- a) Emails
- b) Facial expressions & body language
- c) Text messages
- d) Reports

4) Active listening helps to:

- a) End conversations quickly
- b) Improve mutual understanding
- c) Avoid feedback
- d) Control the conversation

5) Which is a sign of poor listening?

- a) Asking questions
- b) Maintaining eye contact
- c) Interrupting the speaker
- d) Paraphrasing

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- 6) Feedback communication is important because it:
- a) Ends the conversation
 - b) Avoids misunderstandings completely
 - c) Replaces listening
 - d) Confirms how the message is received
- 7) Which type of listening is most effective?
- a) Active reflective listening
 - b) Competitive listening
 - c) Passive listening
 - d) Ignoring
- 8) One tip for effective communication is to:
- a) Interrupt frequently, to remain involved in the conversation
 - b) Focus only on yourself
 - c) Listen carefully before responding
 - d) Avoid questions
- 9) Communication is important in healthcare because it:
- a) Reduces documentation
 - b) Improves teamwork & patient care
 - c) Eliminates all errors
 - d) Replaces training
- 10) Effective communication skills benefit:
- a) Only students
 - b) Only patients
 - c) Only supervisors
 - d) Both professional & personal life